WILLIAM PETERSON

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SUMMARY

Intuitive software developer with over five years experience in development and five years experience in digital content production

TECHNICAL SKILLS

LANGUAGES: C#, JavaScript, Typescript, HTML, CSS, SQL, GraphQL
FRAMEWORKS: .NET, Node.js, ASP.NET Core
DATABASES: MySQL, MongoDB, Microsoft SQL Server Management Studio
Others: GitHub, jQuery, Visual Studio, TFS/VSTS/Azure DevOps Version Control, Strapi

DEVELOPMENT WORK EXPERIENCE

Software Engineer II - Prescryptive   **Redmond, WA ▪ December 2022 – March 2023**

- Worked with a small team supporting an internal Content Management System
- Develop and maintain open source Strapi CMS using JavaScript and GraphQL
- Build and maintain Cron jobs using C#, SQL, and GraphQL to update data in the Strapi MongoDB and SQL
- Participate in daily stand-ups, code reviews, design discussions, requirements gathering
- Development work using Visual Studio Code and source control with Git/Azure DevOps

Software Developer - Majiq   **Redmond, WA ▪ November 2017 – December 2022**

- Work with a team of 20+ software engineers to develop and maintain Majiq's MES products
- Help desk rotations investigating client issues, resolving bugs and patching client sites as needed
- Process Interfaces team - work to interface client machines with our software and address client needs
- Travel to client sites to assist with installation and start up of MES products on customer systems
- Technical project manager coordinating software enhancements and deployment for customer project
- Participate in daily stand-ups, code reviews, design discussions, requirements gathering
- Write customer quotes and estimates
- Working primarily with C#, .NET and Windows Forms, TFS/VSTS/Azure DevOps Version Control

Teaching Assistant - Coding Dojo   **Bellevue, WA ▪ September 2017 – November 2017**

- Assist instructors with class as needed
- Answer student questions and help them with debugging
- Support Coding Dojo faculty in other areas as requested

Coding Dojo, *Full-Stack Web Development Student*   **Bellevue, WA ▪ 2017**

Completed an immersive web development program with more than 1,000 hours spent learning and developing web applications using Python, MEAN and C# ASP.NET Core MVC framework

Workflow Coordinator - Web, Integreon   **Fargo, ND ▪ April 2012 – February 2017**

- Created emails using HTML and ExactTarget/Pardot/Salesforce for distribution to banking clients
- Updated customer website using content management systems, HTML and CSS
- Collaborated with customer on web page designs/mockups
- Compiled link tracking data

WORK EXPERIENCE

Project Lead, Integreon   **Fargo, ND ▪ April 2009 – April 2012**

- Corresponded with internal and external customers via email and phone
- Set up projects and completed document processing requests to meet customer expectations
- Managed workflow and allocated project work, including proper project handoff from shift to shift
- Monitored and analyzed people hours versus project work hours for scheduling purposes

Trainer, Integreon   **Fargo, ND ▪ January 2009 – August 2011**

- Taught Word II, including tables of contents, indices of defined terms, cross referencing and mail merges
- Evaluated students' tests, corrected as appropriate and provided further training where needed

Document Processing Specialist, Senior Document Processing Specialist, Senior Computer Graphics Specialist, Integreon   **Fargo, ND ▪ November 2006 – April 2009**

- Completed document conversion/formatting requests to quality standards as assigned by Project Leads
- Executed project review and returned requests to customers by deadline
- Assisted others with project work, answered questions and solved problems
- Created banking presentations in PowerPoint to customer specifications
- Edited and recreated computer graphics utilizing Illustrator and Photoshop

EDUCATION

Coding Dojo   **Bellevue, WA ▪ 2017**

Full Stack Web Development {Python, ASP.NET Core, MEAN}

North Dakota State University   **Fargo, ND ▪ 2003 – 2007**

Bachelor of Science in Business Administration